



## Driver License Regional Monthly Review

Mega Centers

April 2013

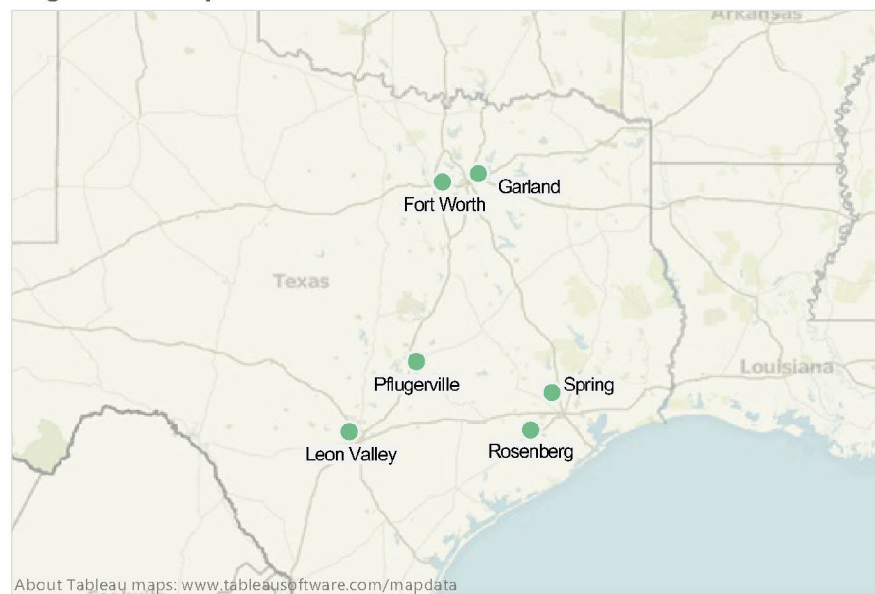
## Customer Volume and Average Waits



## Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	4,285	2,856	6,192	8	14	8
Garland	5,546	4,053	4,317	8	13	11
Leon Valley	6,536	4,463	4,141	5	9	4
Pflugerville	6,131	3,862	3,457	12	16	11
Rosenberg	7,977	4,155	4,224	9	17	11
Spring	6,526	4,136	5,685	20	34	16

## Mega Center Map



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